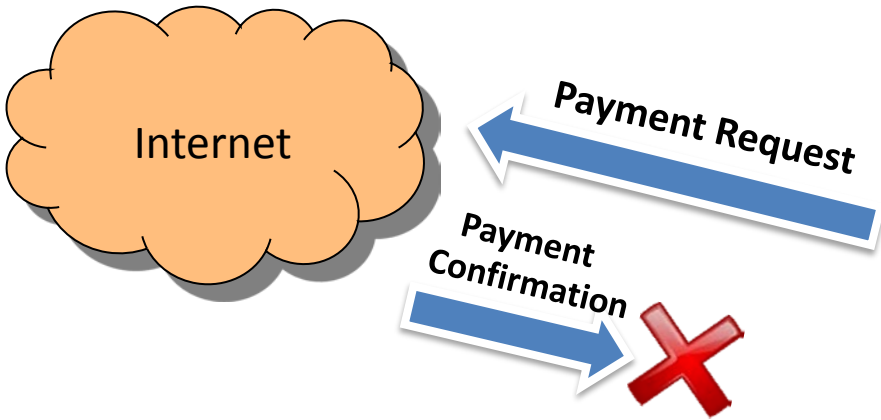


## Q: What will happen if my Internet connection is cut during online payment?



This is an extremely rare event. Here's what to do:

1. Check if the payment transaction was posted to your account (**My Account** or **Student Account** in the Parent Portal).



2. If payment transaction was not posted to your account, tell your student to visit FEU accounting office and give your payment details (student number, amount, date/time of transaction).

You may also e-mail to [accounting@feu.edu.ph](mailto:accounting@feu.edu.ph) or call at (+632) 7355621 local 260.



Search Admin Logout

Order Search  
Financial Transaction Search  
Payment Authentication Search

Order Search | Order List  
Search - Order List

Order Search Results

Acquirer ID	Order ID	Order Reference	Amount	Date	Response Code
BPI Bank	<a href="#">2000001570</a>	0000007597	PHP P8,500.00	15/6/11 8:54 PM	0 - Approved
BPI Bank	<a href="#">2000001569</a>	0000007595	PHP P12,000.00	15/6/11 7:57 PM	0 - Approved
BPI Bank	<a href="#">2000001568</a>	0000007594	PHP P25,258.25	15/6/11 3:43 PM	0 - Approved
BPI Bank	<a href="#">2000001567</a>	0000007591	PHP P450.00	15/6/11 4:31 AM	0 - Approved
BPI Bank	<a href="#">2000001566</a>	0000007589	PHP P9,500.00	14/6/11 5:37 PM	0 - Approved
BPI Bank	<a href="#">2000001565</a>	0000007588	PHP P10,078.00	14/6/11 4:03 PM	0 - Approved
BPI Bank	<a href="#">2000001564</a>	0000007586	PHP P35,088.85	14/6/11 11:27 AM	0 - Approved
BPI Bank	<a href="#">2000001563</a>	0000007583	PHP P5,000.00	13/6/11 5:29 PM	0 - Approved
BPI Bank	<a href="#">2000001562</a>	0000007582	PHP P5,000.00	13/6/11 5:28 PM	4 - Expired Card
BPI Bank	<a href="#">2000001561</a>	0000007581	PHP P31,577.00	13/6/11 12:07 PM	0 - Approved
BPI Bank	<a href="#">2000001560</a>	0000007576	PHP P27,453.00	13/6/11 10:16 AM	0 - Approved
BPI Bank	<a href="#">2000001559</a>	0000007575	PHP P19,090.00	13/6/11 8:16 AM	0 - Approved
BPI Bank	<a href="#">2000001558</a>	0000007573	PHP P15,000.00	13/6/11 6:07 AM	0 - Approved
BPI Bank	<a href="#">2000001557</a>	0000007570	PHP P8,501.00	12/6/11 8:55 PM	0 - Approved
BPI Bank	<a href="#">2000001556</a>	0000007568	PHP P8,500.00	12/6/11 4:39 PM	0 - Approved
BPI Bank	<a href="#">2000001555</a>	0000007563	PHP P2,740.00	11/6/11 11:07 PM	2 - Declined
BPI Bank	<a href="#">2000001554</a>	0000007559	PHP P37,500.00	11/6/11 12:57 PM	0 - Approved
BPI Bank	<a href="#">2000001553</a>	0000007558	PHP P968.90	11/6/11 9:56 AM	0 - Approved
BPI Bank	<a href="#">2244</a>	0000007554	PHP P8,500.00	10/6/11 6:10 PM	0 - Approved
BPI Bank	<a href="#">2243</a>	0000007553	PHP P2,294.15	10/6/11 1:45 PM	0 - Approved

3. Your card transaction can be retrieved from the payment gateway. Once verified, a credit memo will be issued for your payment and your student account will be updated.